

What other transport options are available to me?



This leaflet provides patients and carers with more information about the alternative transport options available to them, when attending a healthcare appointment.

Highlands and Islands Travel Scheme

All patients from the Highlands and Islands catchment area, referred by a medical practitioner, who have to travel more than 30 miles (or more than 5 miles by water) to hospital qualify for assistance in paying their travel costs, whether they are in receipt of benefit or not.

Taxi

Different taxi firms operate across the North of Scotland and Islands, and may be an option for many people. Patients should check if reimbursement is available through the NHS Travel Cost Scheme.

Free 24-hour taxi phones are available inside the main entrance of some hospitals. If you require assistance to book a taxi from any hospital then please speak to a member of staff.

Car

Free parking is available at most NHS hospitals, which also have reserved spaces for Blue Badge holders.

Bus/Train – Public Information

Bus and train travel to hospital is available in most parts of Scotland and may be an option for many people.

- Information - For comprehensive advice on planning journeys by public transport across Scotland, please consult Traveline Scotland on 0871 200 22 33 or go to www.travelinescotland.com
- Concessions - Free bus travel is available for people over 60 and eligible disabled people, through the Concessionary Travel Scheme. This can be claimed by applying for a National Entitlement Card.
- For more information call Transport Scotland on 0141 272 7100 (Monday to Friday, 08:00am to 05:00pm). Information on getting a Senior Railcard can be obtained by calling 08448 714036 (9am to 5pm Monday to Friday).